

FAQ on IPTV Service

1. What is IPTV service:

*TV service which is delivered using IP (**Internet Protocol**) technology - this is the same technology which is used in Internet Services . In this service the TV channels are encoded in IP format and delivered to TV through a **Set Top Box**. The IP TV Service also includes Video on Demand Service which is similar to watching Video CDs / DVDs using a VCD/DVD player. Movies, Instructional Videos and other content shall be available to customers in the IP TV Services.*

2. How this service functions :

The three main components in delivering this service are -

- *TV and Content Head End - where the TV channels are received and encoded. Also other content (Video's) are stored at Head End. MTNL has signed agreement for this with M/s IOL.*
- *Delivery network - which is MTNL's Broadband network and MTNL's telephone line. (Landline).*
- ***Set Top Box** - The Set Top Box is required at the customer location for converting the IP signal back to TV signal. The STB shall be connected between MTNL Broadband Modem and customer's TV.*

3. Who shall be providing the Set Top Box:

The STB shall be provided by M/s IOL.

4. What are the tariffs for the service:

Tariffs shall be announced shortly.

5. Any pre-requisites for IPTV Service:

MTNL Landline telephone with Broadband connectivity is required for these services.

6. What services shall be available:

Bouquet of TV channels and Video on Demand services shall be available initially during trials. Other services / content shall be introduced progressively.

7. Whether customer shall be able to use normal telephone and internet service along with IP TV Service -

Yes, all the three services can work together -

- *Normal Telephone service*
- *Broadband Internet service*
- *IPTV service*